

### **Please see answers to your questions here: Are your rugs hand knotted and 100% wool?**

Yes, all the area rugs and carpets carried by PersianRugsDepot.com are hand made or hand knotted. These rugs originate from all over the rug producing areas of the world and are genuine hand made Persian and Oriental rugs that we offer for sale on our site.

### **If they are handmade, are the rugs one-of-a-kind ?**

Yes, all the hand made rug and carpet on PersianRugsDepot.com are original and unique. Since these rugs are hand made, no two rugs can be knotted or weaved exactly the same. Of course, similar designs and styles, in smaller or larger sizes are available, but they still will never be exactly the same. Each rug will have a slight variation of color, symbolism and individuality due to different wool and artisans.

### **Are all the oriental rugs 100% wool?**

Persian Rugs Depot usually carry majority 100% wool rugs and carpets which have 100% wool pile with either a wool, cotton or goat hair foundation. Some finer pieces may contain silk. The material for each rug is clearly displayed in the rug details or rug information page.

### **Do the rugs offered by PersianRugsDepot.com's have different conditions?**

Yes, of course all the new rugs on PersianRugsDepot.com are in excellent condition. New rugs have never been used and have no stains or odors. Some of the semi antique pieces may have some wear or short pile but will be in very good condition. Please note that this in no way detracts from the value. Persianrugsdepot.com's rugs have all been professionally cleaned and are ready to be placed immediately in your home. All the conditions of each individual rug is clearly stated in its description.

### **Can I see the true colours from your images of the rugs?**

We at PersianRugsDepot.com work hard to show accurate pictures to represent our collection of Persian rugs and Oriental area rugs. The pictures were done using professionally lighting that

was set up to represent bright daylight. Click on the rug to get a full size view to see the actual colors of each rug. Depending on your monitor and its settings it may display colors differently. Try different monitors to see if the image is the same. If it seems the same it should be a good indication of the colours.

### **What about environmental issues with area rugs?**

We only sell Oriental area rugs and Persian carpets that are hand woven by traditional artisans which use natural fibers and natural dyes. These rugs are truly unique, stunning and elegant, and they are also eco-friendly. For the eco conscious Wool area rugs are one of the top choices when looking for healthy non-toxic alternative to the standard olefin, nylon or any other synthetic carpets. Wool has many attributes as it is renewable, odor-free, fire-resistant, durable, and even air purifying. As you may know Wool and cotton are natural materials, readily repairable and ultimately easily biodegradable.

### **Do you have more Questions?**

We would love to hear from you. Kindly contact one of our knowledgeable customer service representatives at the numbers below.

Tel: (647) 849-7091

Customer Service hours:

Mon - Fri: 9:00am - 5:00pm EST

You may also email us by using our contact form.